



**BOSTON
MOUNTAIN**
RURAL HEALTH CENTER, INC.

2021

A N N U A L REPORT

WWW.BMRHC.NET



2265 Highway 65 North Marshall, AR

FOLLOW US



Mission

It is our mission to provide high quality, accessible, affordable, patient centered health care to improve the well-being of our patients in the communities we serve.

Vision

To Become the “Employer of Choice”
which will lead to being the
“Provider of Choice”

Values

- Compassion (Care about our patients and each other)
- Integrity (We are committed to doing the right thing every time)
- Trust (trust each other to do the right thing)
- Purpose (Work to meet our Mission)
- Respect (Value and respect each patient, their family, ourselves & each other)
- Teamwork (Work together to get the job done)
- Authenticity (Be true to yourself)



Donna Samples

Board of Directors Chair

Donna Samples has been a board member of Boston Mountain for the past 20 years. She currently serves as the Board Chair.

Ms. Samples retired with 47 years of experience from the Arkansas Department of Health as a County Administrator for Madison County. She brings her knowledge of Medicaid laws and underserved patients' needs to the Board. She has helped the Board focus on providing quality care and has worked with Boston Mountain to insure patients are enrolled with community assistance programs. Ms. Samples serves on Boston Mountain's Executive and Personnel Committees and sits on several community boards in Madison County.

DEBBIE ACKERSON, CHIEF EXECUTIVE OFFICER

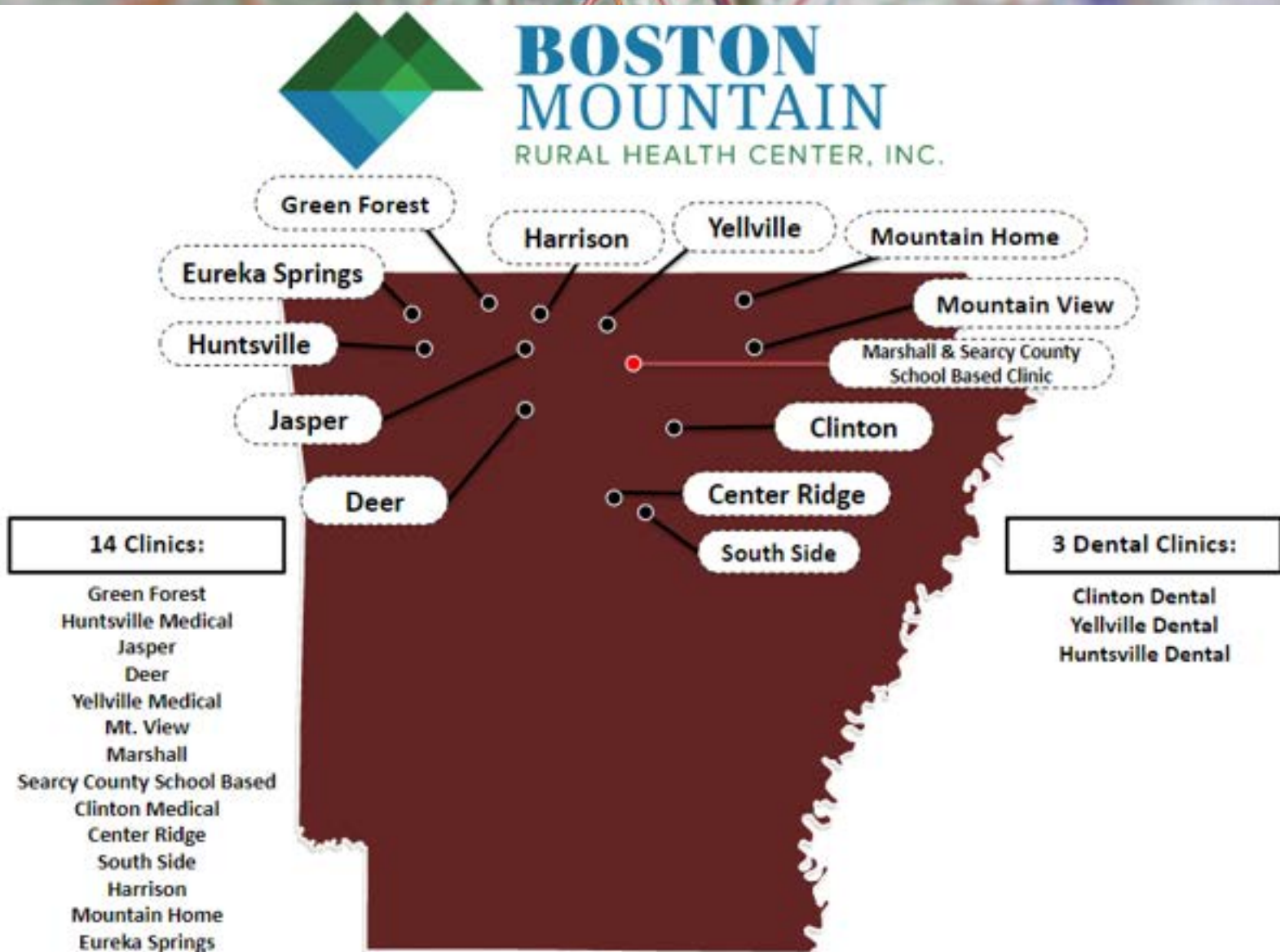
Over the last two years, we have found out the importance of supporting each other, helping each other, encouraging and taking care of each other. We have faced an unprecedented time in our lives with an unexpected pandemic of COVID-19. I could not be prouder of employees for pulling together to CONTINUE taking care of our patients. The impact of the COVID pandemic on operations was unexpected and monumental. Working the front lines of the pandemic caused undue stress and worry for all. Through it all, the staff pulled together and continued to fight the fight! BMRHC continued to grow and improve access to healthcare for many people. We opened two new clinics, built a new administration building, and are currently looking to continue expansion in new areas. BMRHC strives to be the "Employer of Choice", and will continue to invest in promoting diversity and inclusion in the workplace and developing the careers of our staff.



"Thank you to the Board of Directors for supporting and encouraging staff through the ongoing epidemic of COVID! We appreciate the time you volunteer to serve your communities! We could not do what we do, without your support!"

"SUCCESS IS NOT FINAL; FAILURE IS NOT FATAL; IT IS THE COURAGE TO CONTINUE THAT COUNTS." WINSTON S. CHURCHILL

BMRHC HAS 15 MEDICAL CLINICS AND 3 DENTAL CLINICS, SERVING 11 COUNTIES IN NORTHWEST & NORTH CENTRAL ARKANSAS



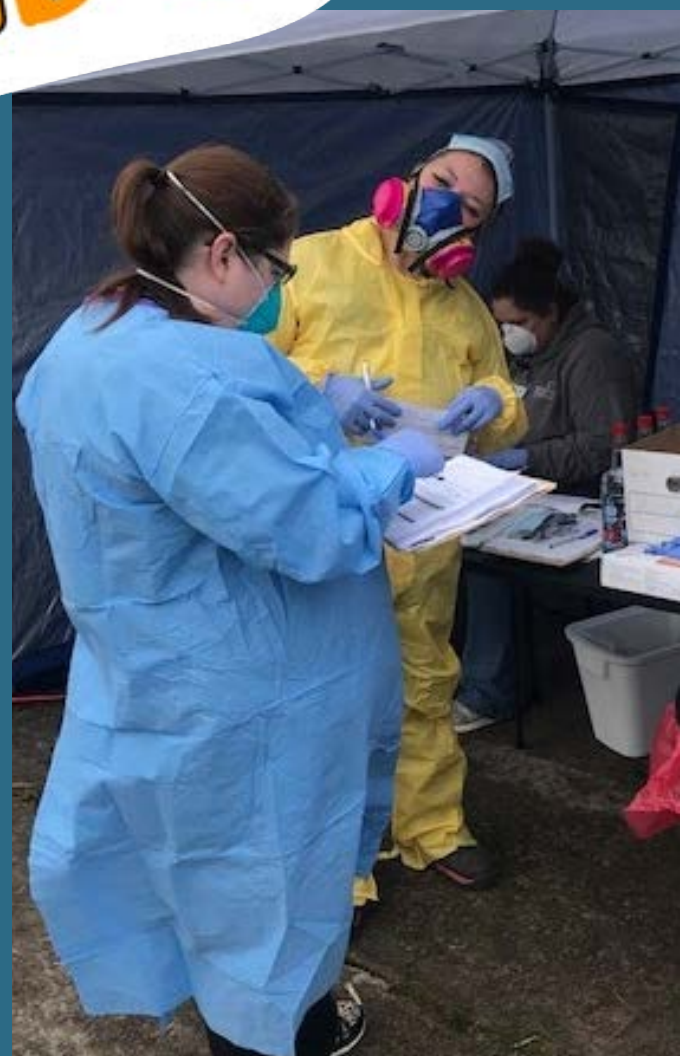
The COVID-19 pandemic caused BMRHC to react overnight to plan for the unknown! Staff pulled together and made plans to take care of our patients!!

Drive-Through COVID Testing Was Implemented at all sites!





COVID-19



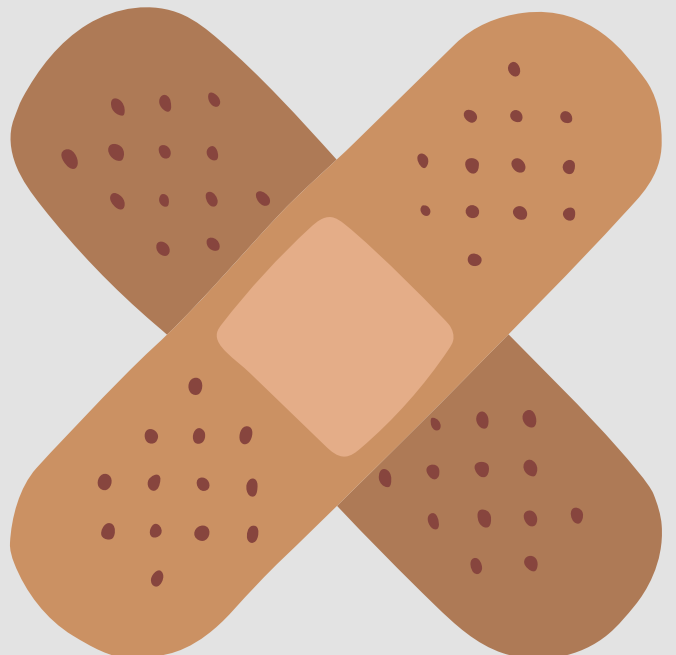


**THE DENTAL
STAFF STEPPED
UP TO HELP!**

VACCINES

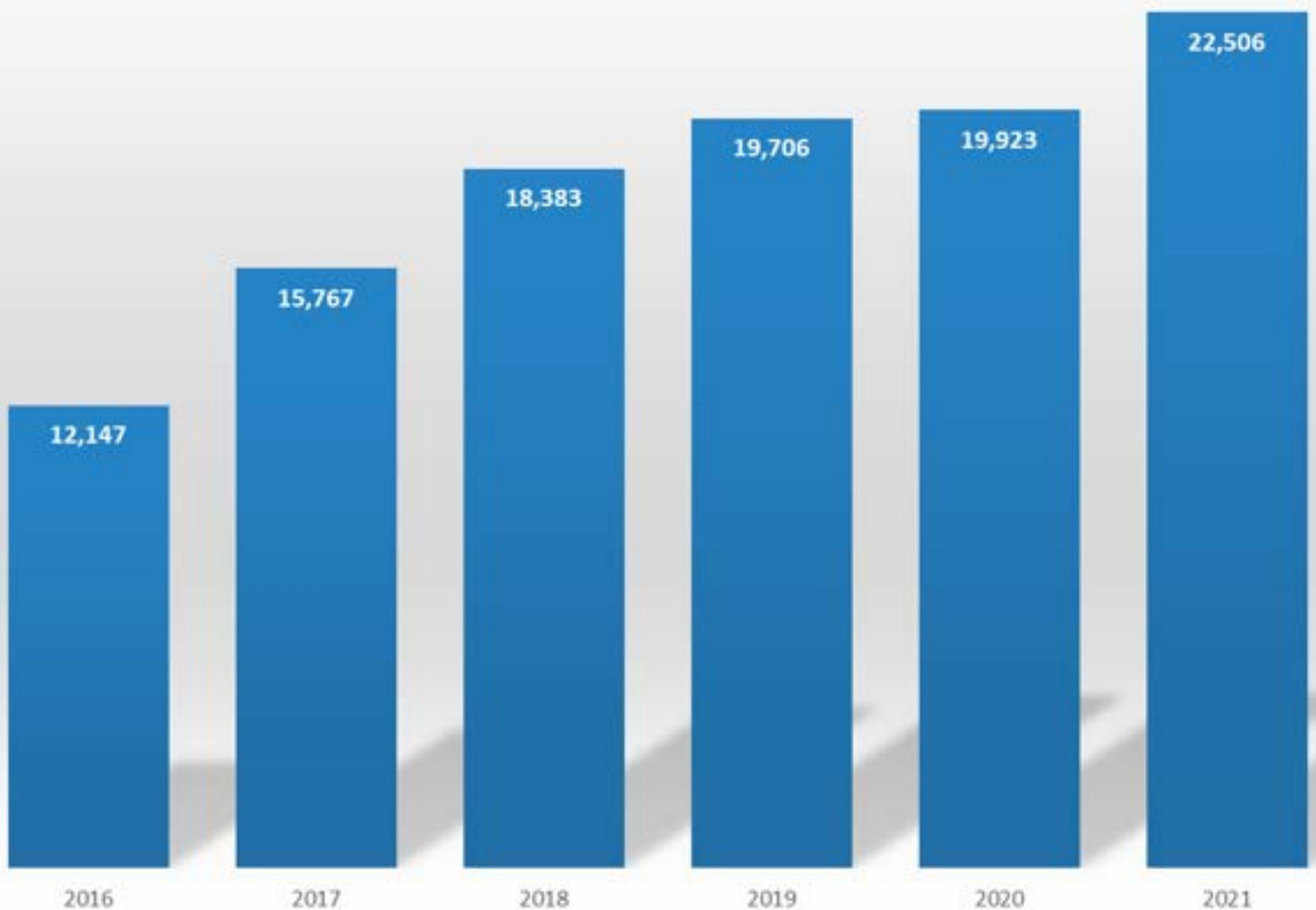


ARRIVED



2016-2022 GROWTH

■ Total Unique Population



In 2022, BMRHC had an increase of 1,964 more unique patients than the previous year!



Clinic Visits by Provider Type

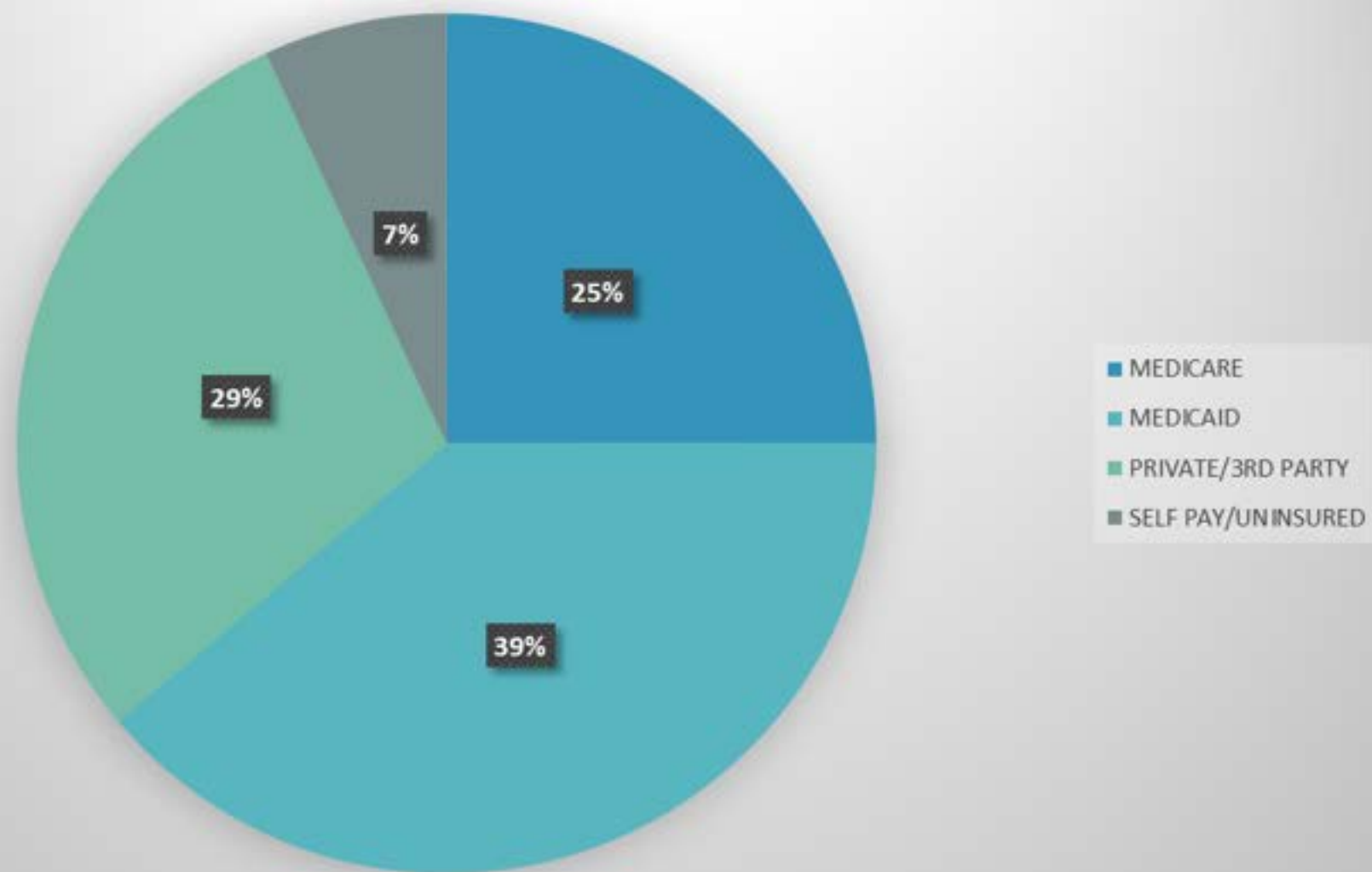
	2017	2018	2019	2020	2021
MEDICAL CARE SERVICES					
Total Physicians	13,374	16,900	20,587	18,267	23,166
Total APRNs	29,157	31,875	32,088	31,975	39,837
DENTAL SERVICES					
Dentists	3,362	5,944	5,509	5,010	5,757
Dental Hygienists	1,607	2,844	3,400	2,904	3,779
BEHAVIORAL HEALTH SERVICES					
Psychiatrist	0	579	1,498	1,711	1,674
LCSWs	0	106	487	3,361	3,711

Total Clinic Visits for 2021:

77,924

Medical insurance

2021 PAYOR MIX



Total 0.0

PAYMENT INFORMATION - COMPLETE

☐ Mail cheque to: Name

Address

☐ Bank transfer

Preferred currency of reimbursement

If the currency is linked to the contract, it is the currency of your bank account, your bank could charge you

Bank ID

Signature of the



UDS Measures	State Average	National Average	2021 UDS
Immunizations- Age2	35%	40%	19%
Cervical Cancer Screenings	34%	51%	48%
Breast CA Screening	40%	45%	54%
Weight Assess Child	68%	65%	95%
BMI - Adult	80%	66%	97%
Tobacco Screening & Cessation	92%	83%	96%
Statin Therapy	73%	72%	83%
IVD: ASA	75%	79%	89%
Colorectal Screening	33%	40%	49%
HIV Screening	19%	32%	37%
Depression Screening and F/U -12 and up	60%	64%	95%
Depression Remission at 12 months	14%	14%	12%
HTN <140/90	56%	58%	73%
Diabetes - HbA1C >9% (or missing result)	34.00%	36.00%	24%
*Diabetes - Unknown HbA1c (not UDS)	NA	NA	7%



MOVED IN FEBRUARY 2021



CONTACT US

- **Marshall (Searcy County) 2263 US Hwy 65 N. 870-448-5733**
- **Clinton Medical & Dental (Van Buren County) 465 Medical Center Parkway, 501-745-7888, 501-745-8811**
- **South Side School-Based Health Center (Van Buren County) 326 South Side Road, Bee Branch, AR 72013, 501-654-2006**
- **Center Ridge/Nemo Vista School-Based Health Center, (Conway County) 1094 Catholic Point Road, Center Ridge, AR 72027, 501-896-6197**
- **Yellville Medical & Dental (Marion County) 358 E Valley Street, 870-449-7000, 870-449-7011**
- **Mountain View (Stone County) 322 Dogwood Hollow Road, 870-269-2995**
- **Harrison (Boone County) 1002 North Spring Street, 870-741-6373**
- **Huntsville Medical & Dental, (Madison County) 934 N Gaskill St, 479-738-5500, (Dental) 932 N Gaskill St. 479-738-1253**
- **Green Forest (Carroll County) 1103 West Main Street, 870-438-6500**
- **Jasper School-Based Health Center (Newton County) 609 West Clark Street, 870-446-2225**
- **Deer (Newton County) HC 31 Box 310, 870-428-5391**
- **Searcy County School Based Clinic (Searcy County), 950 Hwy 65 N., Marshall, 870-448-3455**
- **Mountain Home (Baxter County) 444 Hospital Drive, 870-701-0238**
- **Eureka Springs (Carroll County) 4004 East Van Buren, 479-363-6196**

Administration



**Debbie Ackerson,
CEO**



**Jennifer DePriest,
COO**



**Becky Blair,
CFO**



**Dr. Larry Jennings,
Medical Director**



**Neil Langer, APRN
Associate Medical
Director**



**Nicole DePriest,
CCO/Dental
Operations**



**Beth Harris,
RN/Chief Clinical
Operations Officer**



**Pepper Knight,
HR Director**



**Lisa Weaver,
Chief Strategy
Officer**



**Matthew Cloud,
Chief Information
officer**

Board Members



Donna Samples,
Board Chair



Debbie Holt,
Vice Board Chair



Chris Graham,
Board Treasurer



Geraldine Littleton,
Board Secretary



Chella Reynolds



Charlie Reece



**Mary Lynn
Emmett**



David Doshier



**Steven
Reeves**



**Patsy
McCutcheon**